

OFFICE OF THE MEDICAL SUPERINTENDENT  
SFMKB INSTITUTE OF CARDIOLOGY  
DERA GHAZI KHAN

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No: 820 /Purchase/SFMKBIC,

Dated, D.G.Khan the 21/07 /2025.

**MINUTES OF THE MEETING OF GRIEVANCE COMMITTEE MEETING REGARDING TENDER SURGICAL DISPOSABLE/ MEDICAL DEVICES & CATH LAB ITEMS FOR SARDAR FATEH MUHAMMAD INSTITUTE OF CARDIOLOGY D.G.KHAN HELD ON 07-07-2025 AT 11:00AM FOR THE FINANCIAL YEAR 2025-26.**

The meeting of Grievance committee was held in the SFMKB Institute of Cardiology, Dera Ghazi Khan on **07-07-2025 at 11.00 AM** regarding their **Grievances against Technical Evaluation report** of Surgical Disposable/ Medical Devices and Cath Lab Items for SFMKB Institute of Cardiology D.G.Khan.

The following attended the meeting.

1	<b>Dr. Zahid Iqbal</b> Assistant Professor Cardiology SFMKB Institute of Cardiology, Dera Ghazi Khan	<b>Chairman</b>
2	<b>Dr. Muhammad Asif Zarif,</b> Assistant Professor Cardiology SFMKB Institute of Cardiology, Dera Ghazi Khan	<b>Member</b>
3	<b>Deputy Drug Controller</b> SFMKB Institute of Cardiology, D.G.Khan	<b>Member</b>
4	<b>Dr. Arsalan Ahmad Shah</b> Assistant Medical Superintendent SFMKB Institute of Cardiology, D.G.Khan	<b>Member</b>
5	<b>End User Concerned</b> SFMKB Institute of Cardiology Dera Ghazi Khan	<b>Member</b>

The meeting was started with the recitation from Holy Quran, the chairman welcomes all the participants and briefed them about proceeding of this meeting and then representative of the firm was called for the grievance. Their Grievances were thoroughly discussed point to point and explained the reasons of being non-Responsive/not eligible in the technical evaluation report. The attendance of the representative of the firms was also recorded. The details grievances and decision of the committee are as follows.

◆ **M/S EASTERN MEDICAL CARE (PVT) LTD**

Short Coming in Technical Evaluation Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 44 (Glucometer strips), Sr. No. 68 (Surgical Gloves-All sizes), Sr. No. 69 (Surgical Gloves- Powder Free All sizes). For all items Free Sale Certificate was not attached.	Free sale Certificate for all three items were submitted by the firm.	The documents submitted by the <b>M/S Eastern Medical Care</b> has been checked/verified by the GRC. The Free Sale certificate for Sr No. 44, 68, 69 has been accepted by the GRC. So the firm declared <b>Responsive</b> for all items

◆ **M/S ATCO LABS**

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 79 (Aqueous Based non-alcoholic Handrub disinfectant 1000ml) Valid CE/FDA certificate was not submitted.	Valid CE/FDA certificate was submitted by the firm and the same was uploaded on E-Pad also.  <i>M. Usman</i>	The document submitted by <b>M/S ATCO Lab</b> verified from the bid already published on E-Pad and it has been found that the same was submitted before GRC. So the grievance was accepted and firm declared <b>Responsive</b> .

### ◆ M/S EXCEL CORPOPORATION

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No 68 (Surgical Gloves All sizes) Valid DRC was missing.	Missing documents were submitted by the firm.	<b>M/S Excel Corporation</b> submitted missing documents, So the grievance was verified and firm declared <b>Responsive</b> .

### ◆ M/S A&E MEDICAL

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No.74(TPM Lead) Sr. No. 75(TPM Sheath 5,6 Fr) Sr. No. 87(Defibrillator Patch) Affidavit, DTL Punjab / any competent Lab was missing	For all three items Affidavit, DTL Punjab / any competent Lab was submitted by the firm and the same was uploaded on E-Pad also.	The document submitted by <b>M/S A&amp;E Medical</b> verified from the bid already published on E-Pad and it has been found that the same was submitted before GRC. After consultation with technical evaluation committee it was concluded that these documents were overlooked by the technical committee. So the grievance was accepted and firm declared <b>Responsive</b> for all three items.

### ◆ M/S 4A INTERNATIONAL

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 11 (Breathing Ventilator Circuit Tripple Lumen - Adult) Sr. No. 12 (Breathing Ventilator Circuit Tripple Lumen - Peads) Sr. No. 13 (Catheter Mount), Sr. No. 56 (Nebulizer Kit Adult) Sr. No. 63 (Re breathing Bag) Sr. No. 72 (T- Connector) Valid ISO 13485 was not submitted.	For all items Valid ISO 13485 was submitted by the firm and the same was uploaded on E-Pad also.	For Sr. No 11, 12, 13, 56, 63 and 72 the document submitted by <b>M/S 4A International</b> verified by the GRC. So the grievance was accepted and firm declared <b>Responsive</b> for all items.

### ◆ M/S MAQSOOD BROTHER

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 34 (ECG Chest Electrode) Valid DRC, valid ISO 13485, CE certificate and 1 year experience not submitted Sr. No. 45 (IV Burette 100ml) Agreement, CE Certificate as not submitted.	For Sr No. 34 & 45 firm provided agreement and CE Certificate.	<b>M/S Maqsood Brother</b> provided the documents and it has been verified by the GRC. So the grievance was accepted and firm declared <b>Responsive</b> .

### ◆ M/S MEDILAND PAKISTAN

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 187 (Intro-aortic Balloon- All sizes) Free Sale Certificate was expired.	Firm provided the document.  <i>Ufufuse</i>	<b>M/S Mediland Pakistan</b> provided the valid free sale certificate and it has been verified by the GRC. So the grievance was accepted and firm declared <b>Responsive</b> .

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◆ **M/S AL MADINA**

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 177 (ECG Chest Electrode) valid DRC and CE Certificate was not submitted	CE Certificate and application to DRAP for registration of DRC submitted by the firm.	<b>M/S Al-Madina</b> provided request sent to DRAP for registration /renewal of DRC, which is accepted by GRC in a good will of hospital and healthy competition, so the firm declared <b>Responsive</b> .


◆ **M/S STANCOS**

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 80 (Alcoholic Hand-rub Disinfectant (1000ml)) Valid DRC, GMP / ISO 13485 certificate, CE Certificate, agreement, valid free sale certificate and 1 year experience was not submitted.	For Sr. No. 80 DRC, CE and ISO 13485 Certificate, Firm stated that tender item is enlisted Non-Drug by DRAP and it is not required to be registered under Medical Device Rule 2017: Section (12), it falls under the jurisdiction of the Pakistan Standards and Quality Control Authority (PSQCA). Therefore the requirement for agreement, the manufacturer itself is doing tender. The manufacturer is Pakistan Based and don't need any free sale certificate.	<b>M/S STANCOS</b> submitted the grievance and DRC, GMP/ISO 13485 Certificate, item is not applicable but registered under Pakistan Standard and Quality Control Authority (PSQCA), Ministry of Sciences & Technology Government of Pakistan, GRC reviewed documents and firm declared <b>Responsive</b> .

◆ **M/S LA-VIE**

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 67/166 (Surgical Dressing 9x30cm) Sr. No. 167 (Surgical Dressing Transparent) Free Sale Certificate was missing.	Firm provided all documents were submitted.	All items <b>M/S LA-Vie</b> verified from the bid already published on E-Pad and it has been found that the same was submitted before GRC. After consultation with technical evaluation committee it was concluded that these documents were overlooked by the technical committee. So the grievance was accepted and firm declared <b>Responsive</b> for all items.

◆ **M/S VERTEX MEDICAL**

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 186 (Hemo-concentrator Set (Suitable for MU-Adult / Small Adult)) ISO 13485 affidavit Private / Public, PQCB, Affidavit 470(1) 2017, Affidavit DTL of Punjab/any competent Lab, Notary Public for TOR was not submitted.	For Sr No 186 documents provided by the firm and for Sr No 177 is missed in technical evaluation 	<b>M/S Vertex Medical</b> submitted the grievance so the firm declared <b>Responsive</b> for Sr No 186. For Sr. No. 177 technical was missing now technical has been done so item is <b>Responsive</b> by GRC and Technical Evaluation Committee.



### ◆ M/S TECH ENTERPRISES

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 102 (Micro Catheter For PCI (Wire Support))	For all items firm submitted ISO 13485 certificate and already uploaded on E-pad.	M/S Tech Enterprises submitted the grievance so the firm declared <b>Responsive</b> by the GRC.
Sr. No. 107 (PTCA Guide wire (Hydrophilic Non Stiff))		
Sr. No. 108 (PTCA Guide wire (Work horse) (Low & Middle Weight))		
Sr. No. 116 (Coronary Workhorse wire (0.014))		
Valid ISO 13485 certificate was not submitted.		

### ◆ M/S UNISA

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 27 (Disposable Syringe with Needle (Auto Destructive-3 ml))	Grievance was submitted on E-pad.	M/S UNISA as the valid CE Certificate was submitted and Free sale certificate is not applicable for local manufacturer, That's why- firm declared <b>Responsive</b> by GRC.
Sr. No. 28 (Disposable Syringe with Needle (Auto Destructive-5 ml))		
Sr. No. 29 (Disposable Syringe with Needle (10 ml))		
Sr. No. 30 (Disposable Syringe with Needle (20 ml))		
Valid CE and free sale certificate was not submitted.		

### ◆ M/S KAREEM INDUSTRIES

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 17 (Cotton Bandage (BPC-2"x4.5meter) Sr. No. 20 (Crape Bandage (BPC-6"x4.5meter) Sr. No 41 (Gauze Swabs / Sponges X-Ray Detectable (10x25cm (15 Ply))	For Sr. No. 17, 20, 41, 42, 43 firm informed that Free Sale Certificate is not Applicable for Local Manufacturer furthermore 1 year experience was submitted.	M/S Kareem Industries submitted the grievance so the firm declared <b>Responsive</b> for all items.
Sr. No 42 (Gauze Swabs / Sponges Unsterilized (10x25cm (12-Ply))		
Sr. No 43 (Gauze Swabs / Sponges sterilized (10x25cm (8Ply))		
Valid free sale certificate and 1 year experience was not submitted.		

### ◆ M/S MELAMINE EMPORIUM

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 95 (Guide wire: 150cm (0.035 / 0.038))	For all items missing documents submitted by the firm.	M/S Melamine Emporium submitted the grievance so the firm declared <b>Responsive</b> by GRC.
Sr. No. 97 (Guide wire 260cm (0.035 / 0.038))		
Sr. No. 105 (PTCA Balloon (Semi Compliant))		
Sr. No. 112 (Transfemoral Kit (6,8,10,12,14 Fr))		
Sr. No. 113 (Trans-radial Kit (All Sizes))		
Annual turnover was not submitted.		

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### ◆ M/S LASANI HEALTHCARE

Short Coming in Technical Evolution Report	Response of Firm / Grievance submitted	Decision of Grievance Committee
For Sr. No. 27 (Disposable Syringe with Needle (Auto Destructive-3 ml) Incomplete DRC submitted; Expiry of DRC not shown.	According to the firm, the missing documents for Sr. No. 27 were submitted along with the bid. The firm further suggested that the omission may have been an unintentional oversight by the Technical Evaluation Committee and requested that the items which were not checked specifically Sr. Nos. 28, 29, 46, 47, and 48 — may kindly be reconsidered for evaluation.	<b>M/S Lasani Healthcare</b> declared <b>Responsive</b> for Sr. No. 27, as the previously missing documents were found to have been provided. Furthermore, Sr. Nos. 28, 29, 46, 47, and 48 were initially overlooked by the Technical Evaluation Committee. Upon re-evaluation and in consultation with the Committee, the Grievance Redress Committee (GRC) has declared the firm <b>Responsive</b> for all these items.

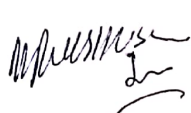
### ◆ M/S ATCO PHARMA

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 105 (PTCA Balloon (Semi Compliant)) was missed by Technical Evaluation Committee	Sr. No. 105 was missed unintentionally by Technical Evaluation Committee	The document submitted by <b>M/S ATCO Pharma</b> verified from the bid already published on E-Pad and it has been found that the same was submitted before GRC, so the GRC evaluate the firm and declared <b>Responsive</b> .

### ◆ M/S NEW PAKISTAN

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr.no 35 (ETT with cuff 3.0.....8.0Fr) CE Certificate and 1Year Experience was not submitted Sr. No. 36 (ETT without Cuff 2.5.....8.5Fr) Valid DRC, CE Certificate and 1Year Experience was not submitted Sr. No. 52 (Nasal Cannula - Adult) CE Certificate and 1Year Experience was not submitted Sr. No. 53 (Naso-Gastric Tube - Adult) Valid DRC, CE Certificate and 1Year Experience was not submitted Sr. No. 56 (Nebulizer Kit - Adult) CE Certificate and 1Year Experience was not submitted	For Sr. No 35, 52 & 56 CE certificate and 1 year experience is provided, 36 & 53 Valid DRC, CE certificate and 1 year Experience was submitted by the firm and for DRC, application to DRAP for registration of DRC is provided.	The document submitted by <b>M/S New Pakistan</b> , application for renewal of DRC is accepted by GRC in a good will of hospital and healthy competition, CE Certificate and 1 year experience accepted and firm is declared <b>Responsive</b> for all items.

### ◆ M/S COTTON CRAFT

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 20 (Cotton Crepe Bandage (15cmx 4.5meter)) Sr. No. 41 (Gauze Swabs / Sponges X-Ray Detectable (10x25cm (15 Ply)) Sr. No. 42 (Gauze Swabs / Sponges -(Un sterilized) (10x10cm (12 Ply)) Sr. No. 43 (Gauze Swabs / Sponges-(sterilized) (10x10cm (8 Ply)) Valid CE certificate and free sale certificate was not submitted.	For all items CE certificate was provided by the firm moreover firm is local manufacturer and valid free sale certificate is not applicable. 	<b>M/S Cotton Craft</b> submitted the grievance so the firm declared <b>Responsive</b> for all items by GRC.

### ◆ M/S SAFE HEALTH PAKISTAN

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 14 (Chest Drainage System (Single Chamber)) 1 year Experience Sr. No. 15 (Chest Drainage System (Tripple Chamber)) Valid DRC and CE certificate for Sr. No. 16 (Chest Drainage Tube (24,26,28,32 Fr)) Valid DRC for Sr. No. 51 (Manometer line (200cm)) Valid DRC and Free Sale certificate for Sr. No. 52 (Nasal Cannula (Adults)) Sr. No. 56 (Nebulizer Kit (Adult)) Valid CE certificate and annual turnover was not submitted.	For Sr No 14 supply order issued by other institutes is provided as 1 year experience and for Sr. No 15, 16 & 51 application to DRAP for registration / renewal of DRC is provided, for Sr No 51 Free Sale Certificate and CE Certificate for Sr No 15, 51, 52 & 56 was provided by the firm. Annual turnover for last F.Y provided that was greater than minimum prescribe limit of 165Million (Gross Revenue Rs.58213261).	M/S Safe Health Pakistan submitted all documents and application for registration /renewal of DRC, which is accepted by GRC in a good will of hospital and healthy competition, so the firm declared <b>Responsive</b> for all items.

### ● M/S USMAN & CO INTERNATIONAL

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 14 (Chest Drainage System (Single Chamber)) Sr. No. 16 (Chest Drainage Tube (24,26,28,32 Fr)) Sr. No. 27 (Disposable Syringe with Needle (Auto Destructive-2 ml)) Sr. No. 28 (Disposable Syringe with Needle (Auto Destructive-5 ml)) Valid DRC and free sale certificate for Sr. No. 29 (Disposable Syringe with Needle (10 ml)) Sr. No. 30 (Disposable Syringe with Needle (20 ml)) Sr. No. 31 (Disposable Syringe with Needle (50 ml)) Free sale certificate was expired.	Firm provided documents for all items and Sr No 32, 35, 36, 40, 46, 47, 48, 51, 53, 73, 120, 128 is missing in technical evaluation.	M/S USMANCO International submitted the grievance for SR. No. 14, 16, 27, 28, 29, 30, 31 so the firm declared <b>Responsive</b> furthermore. For Sr. No. 32, 35, 36, 40, 46, 47, 48, 51, 53, 73, 120, 128 was missed during Technical Evaluation so the GRC evaluate the firm and declared <b>Responsive</b> .

### ◆ M/S 4S INTERNATIONAL

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 86 (Clot Aspiration Catheter) Sr. No. 88 (Diagnostic Catheter MP) Sr. No. 90 (Diagnostic Catheter Pigtail) Sr. No. 91 (Diagnostic Catheter - Left Coronary) Sr. No. 92 (Diagnostic Catheter - Right Coronary) Sr. No. 93 (Diagnostic Catheter - Left and Right Coronary) Sr. No. 101 (Micro Catheter for PCI Guide Extension) Sr. No. 102 (Micro Catheter for PCI Wire Support) Sr. No. 105 (PTCA Balloon SC) Sr. No. 106 (PTCA Balloon NC) Sr. No. 107 (PTCA Guide wire non stiff) Sr. No. 108 (PTCA Guide wire Workhorse) Sr. No. 109 (PTCA Guide wire Non hydrophilic Stiff) Sr. No. 115 (Guide wire) Sr. No. 116 (Coronary Workhorse 0.014) Valid ISO 13485 and SECP Registration was not submitted.	For all items Valid ISO 13485 and SECP Registration of firm was submitted by the firm.	For Sr. No. 85, 88, 90, 91, 92, 93, 101, 102, 105, 106, 107, 108, 109, 115 and 116 the document submitted by M/S 4S International verified by GRC. So the grievance was accepted and firm declared <b>Responsive</b> for all items.



### ◆ M/S FLOWTRONICS

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No 59 (Pressure Monitoring Kit- Single) Sr. No 60 (Pressure Monitoring Kit- Double) Valid DRC was expired and For Sr. No. 181 (ACT Cartridge) Sr. No. 188 (Level Detector - Sucker) Sr. No. 199 (Vent Catheter) Sr. No. 200 (Y Connector) Valid DRC, CE certificate and 1 year experience was not submitted.	For Sr No. 59, 60, 181, 188, 199 and 200 Valid DRC, CE certificate and 1 Year experience was submitted by the firm.	Valid DRC, CE Certificate, and 1-year of relevant experience were submitted by the <b>M/S Flowtronics</b> . Therefore, the grievance was accepted, and the firm was declared <b>Responsive</b> for Sr. No. 59, 60, 188, and 199. However, for 200 <b>M/S Flowtronics</b> has provided free sale certificate and supply orders issued by other institutes as proof of 1 Year Experience and there was recent DRC; Application for DRC was sent by firm in 2022 but registration done in 2025, GRC evaluate the documents and declare <b>Responsive</b> for Sr. 200 but <b>Not Responsive</b> for Sr 181 due to not providing 1 year Experience.

### ◆ M/S HOORA PHARMA

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 138 (Polybutylated Coated Braided Polyester (2/0,90cm,25/26mm,Taper 1/2,DN)) Sr. No. 139 (Polybutylated Coated Braided Polyester (2/0,75/90cm,17/18mm, Taper 1/2,DN)) Sr. No. 140 (Polybutylated Coated Braided Polyester (4/0,25/26cm,DN)) Sr. No. 141 (Polyglactin / Polyglycolic acid (0,70/90cm,40mm Cutting, 1/2 CRB)) Sr. No. 142 (Polyglactin / Polyglycolic acid (1,90cm,40mm Taper 1/2)) Sr. No. 143 (Polyglactin / Polyglycolic acid (2/0,70cm/75cm, 26mm, RB 1/2)) Sr. No. 144 (Polyglactin / Polyglycolic acid (3/0,75cm,16mm cutting,3/8)) Sr. No. 145 (Polymer Pladget (6mm x 3mm x 1.5mm)) Sr. No. 146 (Polypropylene Suture (2/0,90cm,25/26mm,Taper 1/2,DN)) Sr. No. 147 (Polypropylene Suture (2/0,60mm,75.....90cm Straight)) Sr. No. 148 (Polypropylene Suture (3/0,25/26mm,90cm,Taper 1/2,DN)) Sr. No. 149 (Polypropylene Suture (4/0,90cm,16mm,Taper 1/2,DN)) Sr. No. 150 (Polypropylene Suture (4/0,90cm, 19, 20mm, Taper 1/2, DN)) Sr. No. 151 (Polypropylene Suture (5/0,75cm,13mm,Taper 3/8,DN)) Sr. No. 152 (Polypropylene Suture (5/0,75cm/90cm,17mm, Taper 3/8,DN)) Sr. No. 153 (Polypropylene Suture (6/0,75cm,13mm, 3/8 Taper,DN)) Sr. No. 154 (Polypropylene Suture (7/0,60cm,9.3mm,Taper 3/8,DN)) Sr. No. 155 (Polypropylene Suture (7/0,60cm,9.3mm,Taper 3/8,DN-Visi Black)) Valid DRC and 1 year experience certificate was not submitted.	For All items firm submitted valid DRC and 1 year experience certificate.	<b>M/S Hoora Pharma</b> submitted the grievance so the firm declared <b>Responsive</b> for all items.

# ◆ M/S MEDTRONIC

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
<p>For Sr. No. 84 (Top of the Line Drug Eluting Stent)            Sr. No. 85 (Standard Top of the Line Drug Eluting Stent)            Sr. No. 86 (Clot Aspiration Catheter)            Sr. No. 94 (Drug Eluting Balloon)            Sr. No. 99 (Guiding Catheter - All sizes)            Sr. No. 101 (Micro catheter for PCI)            Sr. No 105 (PTCA Balloon SC)            Sr. No 106 (PTCA Balloon NC)            Sr. No. 120 (Aortic Punch 3.5, 4.0, 4.4mm)            Sr. No. 126 (Composite Aortic Graft)            Sr. No. 129 (Heart Valve Aortic)            Sr. No. 130 (Heart Valve Mitral)            Sr. No. 136 (Octopus)            Sr. No. 158 (Shunt Intra coronary All sizes)            Sr. No. 174 (Aortic Root Cannula with vent line)            Sr. No. 176 (Cardioplegia Cannula Vessel Tip)            Sr. No. 179 (Coronary Ostial Cannula (Malleable Body- All Sizes)            Sr. No. 180 (Coronary Ostial Cannula (With Malleable long shaft-All Sizes))            Sr. No. 182 (Femoral Arterial / Jugular Venous Cannula (All Sizes))            Sr. No. 183 (Femoral Arterial / Jugular Venous Cannula Insertion Kit (All Sizes))            Sr. No. 184 (Femoral Venous Cannula (Bicaval &amp; Multistage-All Sizes))            Sr. No. 185 (Femoral Venous Cannula Insertion Kit (All Sizes))            Sr. No. 189 (Oxygenator Membrane coated with integrated arterial filter + Custom tubing Pack (Adult-FDA Approved-According to CPEIC Drawing (With five free oxygenator holders / stands &amp; with five free temperature probes))            Sr. No. 191 (Pericardial Sumps (Adult))            Sr. No. 196 (Venous Cannula Single Stage straight tip (Adult-All Sizes))            Sr. No. 197 (Venous Cannula Dual Stage wired (Adult-All Sizes))            Sr. No. 198 (Venous Cannula single stage wired with right angle Metal Tip (Adult-All Sizes))            Sr. No. 199 (Vent Catheter (Adults))            Valid DRC and 1 year Experience was not submitted.</p>	<p>For all items Valid DRC and 1 year experience was submitted by the firm and the same was uploaded on E-Pad also.</p>	<p>All items M/S Medtronic verified from the bid already published on E-Pad and it has been found that the same was submitted before GRC. After consultation with technical evaluation committee it was concluded that these documents were overlooked by the technical committee. So the grievance was accepted and firm declared <b>Responsive</b> for all items.</p>

# ◆ M/S ALPHA LABS

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
<p>For Sr.no 80 (Alcoholic Hand-rub Disinfectant 1000ml) Valid DML/DSL, Valid DRC was not submitted.</p>	<p>Hi-Clean Alcohol Hand Gel Sanitizer is not regulated by DRAP, it falls under the jurisdiction of the Pakistan Standards and Quality Control Authority (PSQCA). Therefore the requirement for DML/DSL is not applicable. A Valid PSQCA Registration Certificate is submitted.</p>	<p>The document submitted by M/S Alpha Labs verified from the bid. As the product was not registered from DRAP, it is registered from PSQCA, the certificate is provided and accepted so the firm is declared <b>Responsive</b> for Sr. No. 80.</p>

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### ◆ M/S VERIZON

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 81 (Broken Borough Catheter for PTMC) Valid DRC, ISO 13485 free sale and CE certificate for Sr. No. 83 (Covered Stents (For coronary -All Sizes)) Sr. No. 94 (Drug Eluting Balloon (All Sizes)) free sale certificate for Sr. No. 111 (PTMC Balloon (All Sizes)) Sr. No. 114 (Tran-septal Needle (Introducer for PTMC)) Valid DRC, ISO 13485, CE and free sale certificate was not submitted.	For Sr No 83 and 94 documents provided, for Sr. 81 and 114 documents not provided by the firm.	M/S Verizon submitted the grievance so the firm declared <b>Responsive</b> for Sr No 83 & 94 and Sr No 111 was mis-printed during technical evaluation report so item is <b>Responsive</b> by GRC. For Sr. No. 81 & 114 firm not provided document so the decision is <b>Not Responsive</b> .

### ◆ M/S MH MEDICINE

Grievance against other Firms	
M/S MH MEDICINE vs M/S TechZone	Decision of Grievance Committee:
M/S MH Medicine submitted a grievance regarding the Technical Evaluation Committee's (TEC) decision declaring M/S Tech Zone's product quality.	GRC evaluate technical for as the product qualifies for all the required specifications, so the decision of technical committee is upheld and firm declared <b>Responsive</b> .

### ◆ M/S TECH ZONE

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 70 (Surgical Tape-Transparent (2" (10 Yard)) Sr. No. 71 (Surgical Tape-Transparent (3" (10 Yard)) Valid ISO 13485 certificate was not submitted.	For Sr. No. 70, 71 firm submitted ISO 13485 certificate and already uploaded on E-pad.	M/S Tech zone submitted the grievance so the firm declared <b>Responsive</b> and also submitted grievance against M/S SA Knitwear.
M/S Techzone vs M/S SA Knitwear		Decision of Grievance Committee
M/S Tech Zone submitted grievance against M/S SA Knitwear for not submission of tax returns on prescribe proforma 114(1).		It dose not fulfil the compulsory parameters as the required financial turnover is not reflected in its income tax return so grievance accepted. Same addressed by the GRC and M/S SA Knitwear held <b>Not Responsive</b> .

### ◆ M/S SEARLE COMPANY

Grievance against other Firms	
M/S Searle vs M/S United Health Care	Decision of Grievance Committee:
M/S Searle submitted a grievance regarding the Technical Evaluation Committee's (TEC) decision declaring M/S United Health Care's quoted product, IV Cannula 20-22G (brand name: STAR), as Responsive. Searle has raised concerns about the validity of the Free Sale Certificate (FSC) submitted by United Health Care, specifically pointing out that the brand name "STAR" does not appear to be clearly mentioned on the FSC. As per tender instructions, the brand name of the quoted product must be explicitly stated on the FSC. The committee has been requested to re-examine the submitted FSC for potential ambiguity or non-compliance.	GRC evaluate technical for Free Sale Certificate and found the quoted item is of Huaian Medico, so the decision of technical committee is upheld that is <b>responsive</b> , grievance against M/S Searle Rejected.

# ◆ M/S AL-HAMD ENTERPRISES

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No 45 (IV Burret 100ml) Valid ISO 13485, CE/FDA certificate was expired.	The submitted link by the firm for ISO and CE certificate by nando body verified.	The document submitted by <b>M/S Al-Hamd Enterprises</b> verified by the grievance committee, So the grievance was accepted and firm declared <b>Responsive</b> for Sr. No. 45.
<b>Grievance against other firms</b>		
<b>M/S Al-Hamd Enterprises vs M/S United Healthcare</b>		<b>Decision of Grievance Committee:</b>
Item No. 46, 47 IV Cannula (with Injection Port) 1. The quoted IV Catheter is manufactured by M/S Huaian Medico Medical Technology Co. Ltd., China. Their ISO 13485 certificate and CE certificate issued by TÜV SÜD is not valid and currently not available on TÜV-SÜD website on their online data base which shows that might be the submit forged/fabricated ISO 13485 & CE Certificate. Kindly check and verify their ISO 13485 & CE Certificate online from web-link <a href="#">Universal Customer Interface   TÜV SÜD</a>		The documents were not provided by <b>M/S Al-Hamd Enterprises</b> to evaluate their grievance so the decision of technical committee is upheld and firm declared <b>Responsive</b> .
<b>M/S Al-Hamd Enterprises vs M/S Searle Company</b>		<b>Decision of Grievance Committee:</b>
Item No. 46, 47, 48 IV Cannula (with Injection Port) 1. Advertised IV Cannula specifications: I.V Cannula with Injection Port while they their quoted MEDICO IV Cannula. They will have the specification mentioned in their Registration Letter/DRAP Form 8A. 2. PPRA also issued their Judgement Order L&M(PPRA)/14/2025/Com dated 11.04.2025 and declared M/S KM Enterprises as "Non-Responsive" for their Euro-Flow IV Cannula for not fulfilling the requirement of product specification as phvsically their IV Cannula has the Injection Port but not mentioned on their DRAP registration letter form-8A 3. M/S Searle Company registration is Similar to M/S KM Enterprise which does not fulfill the requirement of registration with advertised specifications.		For Advertised Specification the firm has provided supply order as a proof that they are supplying IV cannula with or without injection port to other institutes. As the supply orders provided by the <b>M/S Searle Company</b> , they are providing IV Cannula with/without Injection Port so, the decision of technical committee remain upheld and firm declared <b>Responsive</b> .
<b>M/S Al-Hamd Enterprises vs M/S New Pakistan</b>		<b>Decision of Grievance Committee:</b>
Item No. 45 IV Burette 100ml 1. Kindly check their Free Sale Certificate either it is of KBM Brand? Item No. 45 (IV Burette 100ml) 2. Kindly check their Free Sale Certificate either it is of KS Brand?		GRC has re-evaluated Technical Evaluation and found that FSC is of same branu KBM, that was offered, so the decision of technical committee is upheld and firm declared <b>Responsive</b> .
<b>M/S Al-Hamd Enterprises vs M/S Shams Enterprises</b>		<b>Decision of Grievance Committee:</b>
Item No. 45 (IV Burette 100ml) 1. Kindly check their Free Sale Certificate either it is of A1 Surgics Brand?		GRC re-evaluated the free sale certificate of A1 Surgics Brand and as the Manufacturer Shandong Wuzhou Medical Equipment. So the grievance cannot be accepted and decision of Technical committee remains <b>Up-held</b> , that is <b>Responsive</b>

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# ◆ M/S POPULAR INTERNATIONAL

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 44 (Glucometer Strips with free Glucometer) Technical was missing.	Firm is unable to locate the mentioned item, This might have been overlooked, firm requested to verify the grievance.	M/S Popular International declared <b>Responsive</b> for Sr. No. 44, as Technical Evaluation is checked and verified by GRC.

## Grievance against other Firms

M/S Popular International vs M/S Akram Brothers	Decision of Grievance Committee
M/S Popular International submitted grievance against M/S Akram Brothers for Sr. 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 151, 152, 153, 154, 156, 159, 160, 161, 162, 163, 164. Its low quality product rejected in multiple Government hospitals please review its FDA certificate moreover review product sample and make them <b>Not Responsive</b> and purchase well FDA approved USA product with experience of more than 30years.	GRC reviewed their grievance and taking experienced of these products from surgeon, it was decided that as it's a cardiac hospital and very intensive and delicate heart surgeries are performed here, So as the product is FDA and CE Approved and also having a same specification as advertised. Keeping in view end user response about the blunt needle of items and patients benefit GRC accepted their Grievance against Sr. No. 145, 146, 147, 148, 149, 151, 152, 153, 154, 156, declared <b>Not Responsive</b> , However for Sr. No. 138, 139, 140, 141, 142, 143, 144, 159, 160, 161, 162, 163 and 164 remain as decided by Technical committee that is <b>Responsive</b> .
M/S Popular International vs M/S KS Agencies	Decision of Grievance Committee
M/S Popular International submitted grievance against M/S KS Agencies for Sr. 138, 139, 140, 141, 142, 143, 144, 145, 146, 148, 149, 152, 153, 159, 160, 161, 162, 163, 164. Its low quality product rejected in multiple Government hospitals please review its FDA certificate moreover review product sample and make them <b>Not Responsive</b> and purchase well FDA approved USA product with experience of more than 30years.	GRC reviewed their grievance and taking experienced of these products from surgeon, it was decided that as it's a cardiac hospital and very intensive and delicate heart surgeries are performed here, So as the product is FDA and CE Approved and also having a same specification as advertised. Keeping in view end user response about the blunt needle of items and patients benefit GRC accepted their Grievance against Sr. No. 140, 141, 142, 143, 146, 148, 149, 152, and 153 declared <b>Not Responsive</b> , However for rest of the items remain as decided by Technical committee that is <b>Responsive</b> .
M/S Popular International vs M/S Sindh Medical	Decision of Grievance Committee
M/S Popular International submitted grievance against M/S Sindh Medical for Sr. 138, 139, 140, 141, 142, 143, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 159, 160, 161, 162, 163, 164. Its low quality product rejected in multiple Government hospitals please review its FDA certificate moreover review product sample and make them <b>Not Responsive</b> and purchase well FDA approved USA product with experience of more than 30years.	GRC reviewed their grievance and taking experienced of these products from surgeon, it was decided that as it's a cardiac hospital and very intensive and delicate heart surgeries are performed here, So as the product is FDA and CE Approved and also having a same specification as advertised. Keeping in view end user response about the blunt needle of items and patients benefit GRC accepted their Grievance against Sr. No. 146 declared <b>Not Responsive</b> , However for Sr. No. 141, 142, 142 remain as decided by Technical committee that is <b>Responsive</b> .
M/S Popular International vs M/S Atco	Decision of Grievance Committee
M/S Popular International submitted grievance against M/S Atco for Sr. 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 159, 160, 161, 162, 163, 164. Its low quality product rejected in multiple Government hospitals please review its FDA certificate moreover review product sample and make them <b>Not Responsive</b> and purchase well FDA approved USA product with experience of more than 30years.	GRC reviewed their grievance and taking experienced of these products from surgeon, it was decided that as it's a cardiac hospital and very intensive and delicate heart surgeries are performed here, So as the product is FDA and CE Approved and also having a same specification as advertised. Keeping in view end user response about the blunt needle of items and patients benefit GRC accepted their Grievance against Sr. No. 147, 148, 150, 151, 153 and 154 declared <b>Not Responsive</b> , However for rest of the items remain as decided by Technical committee that is <b>Responsive</b> .

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## ◆ M/S IQBAL & COMPANY

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 21 (CVP Line Single Lumen 14G) Sr. No. 22 (CVP Line Tripple Lumen Adult 7....7.5Fr) Valid free sale certificate was not submitted.	For Sr No. 21 and 22 Valid free sale certificate was submitted by the firm.	<b>M/S Iqbal &amp; Company</b> submitted the valid free sale certificate for Sr. No. 21 & 22 further more Sr. No 15 (Chest Drainage System) and Sr. No. 181 (ACT Cartridge) was missed during Technical Evaluation now the GRC checked and verified documents. So the grievance was accepted and firm declared <b>Responsive</b> for all items.

### Submitted Grievance against other Firms

M/S Iqbal and Company vs M/S Flowtronics	Decision of Grievance Committee:
<b>M/S Iqbal and Company</b> submitted grievance against <b>M/S Flowtronics</b> that for Sr No 181 Valid DRC, 1 year experience and Free Sale certificate was not provided by the company.	For Sr. No 181 has already been considered by the GRC. <b>M/S Flowtronics</b> has provided recent DRC; Application for DRC was sent by firm in 2022 but registration done in 2025, free sale certificate and supply orders issued by other institutes as proof of 1 Year Experience but it cannot fulfil the required criteria of 1 year experience, so the decision of technical committee is upheld and grievance <b>Accepted</b> .
M/S Iqbal and Company vs M/S Safe Health Pak	Decision of Grievance Committee:
<b>M/S Iqbal and Company</b> submitted grievance against <b>M/S Safe Health Pakistan</b> for Sr. 15 (Chest Drainage System - Triple Chamber) does not qualify due to valid DRC and 1 year experience, firm requested that: In TAC report its mentioned "Yes". Company do not have registration so how can it have experience	<b>M/S Safe Health Pakistan</b> has provided application to DRAP Dated 15-9-2020, that shows the product is being supplied before this date and it also shows there experience, So the the decision of Technical Committee remains Up-held and grievance <b>Rejected</b> .
M/S Iqbal and Company vs M/S FM Health Care	Decision of Grievance Committee:
<b>M/S Iqbal and Company</b> also submitted grievance against <b>M/S FM Health Care</b> for Sr No 12 and 21, it does not qualify due to non compliance of Valid DRC, Valid CE and 1 year experience.	<b>M/S FM Health Care</b> is already declared <b>Not Responsive</b> by Technical Evaluation Committee.

## ◆ M/S AL-WAALI CARE CONCEPTS

Grievance against other Firms	Decision of Grievance Committee:
M/S Al-Waali vs M/S Health Tech	Decision of Grievance Committee:
<b>M/S Al-Waali</b> submitted a grievance for Sr. 95 & 97 regarding the Technical Evaluation Committee's (TEC) decision declaring <b>M/S Health Tech</b> quoted item falls into Class-B which is not compliant with DRAP rule for Intervention Cardiology. As per DRAP Risk based classification, any medical device used to diagnose monitor or correct defects of the heart or central circulatory system must be registered as Class-D.	GRC evaluate Drug Registration Certificate and Respected High Court decision as the <b>M/S Al-Waali</b> quoted item falls into Category-D while the item quoted by <b>M/S Health Tech</b> falls into Class-B as these can only be used in Peripheral Vasculature and not for Cardiology Angioplasty, as per rule-6 of Schedule-A of Medical Devices Rule 2017, so the GRC decided and keeping in view the decision of 76 <sup>th</sup> meeting of Medical Devices Board, as well as decision of the Honourable High Court, the grievance is accepted and <b>M/S Health Tech</b> declared <b>Not Responsive</b> for Sr. No. 95 & 97

*Signature*



### ◆ M/S F.M HEALTHCARE

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 11 (Breathing Ventilator Circuit Tripple Lumen - Adult) Sr. No. 21 (CVP Line Single Lumen 14G) Sr. No. 22 (CVP Line Tripple Lumen Adult 7....7.5Fr) Sr. No. 38 (ETT stylet) Valid DRC and CE certificate was not submitted.	For Sr No. 11, 21, 22, and 38 Valid DRC and CE certificate was not submitted by the firm.	M/S FM Healthcare no one attended or submitted the grievance so the status will remain <b>Not Responsive</b> .

### ◆ M/S AKRAM BROTHERS

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr.no 140 (Polybutylated Coated braided Polyester 4/0, 25/26cm DN) Valid DRC was not given and offered specification in technical proposal does not match with advertised 3/0 & 4/0.	Valid DRC was not submitted by the firm and not uploaded on E-Pad also.	The document was not submitted by M/S Akram Brothers. So the grievance was not accepted and firm declared <b>Not Responsive</b> .

### ◆ M/S SA KNITWEAR

Short Coming in Technical Evolution Report	Response of Firm/ Grievance submitted	Decision of Grievance Committee
For Sr. No. 26 (Disposable Gown (Large & Extra Large) Valid DRC for Sr. No. 67 (Surgical Dressing 9x30cm) Sr. No. 70 (Surgical Tape-Transparent (2" (10 Yard)) Sr. No. 71 (Surgical Tape-Transparent (3" (10 Yard))) Sr. No. 125 (By Pass Drape Set) Sr. No. 165 (Surgeon Gown (Reinforced)) Sr. No. 166 (Surgical Dressing 9x30cm) Valid DRC, valid ISO 13485, CE certificate and 1 year experience not submitted Sr. No. 45 (IV Burette 100ml) annual turnover was not submitted.	Valid DRC for Sr. No 26 was submitted.	For Sr No 26 DRC was evaluated and found OK, but the annual turnover for all items were not presented for Technical Evaluation in SBD so the M/S SA Knitwear submitted declared <b>Not Responsive</b> for all items

The meeting ended with the vote of thanks from chairman.



**End User Concerned**  
SFMKB Institute of Cardiology  
Dera Ghazi Khan - **Member**

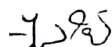
**Dr. Arsalan Ahmad Shah (AMS)**  
SFMKB Institute of Cardiology  
Dera Ghazi Khan - **Member**



**Deputy Drug Controller**  
SFMKB Institute of Cardiology  
Dera Ghazi Khan - **Member**



**Dr. Muhammad Asif Zarif,**  
**Assistant Professor Cardiology**  
SFMKBIC, Dera Ghazi Khan - **Member**



**Dr. Zahid Iqbal**  
**Assistant Professor Cardiology**  
SFMKB Institute of Cardiology  
Dera Ghazi Khan - **Chairman**